7th Edition

Essentials of NURSING INFORMATICS

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Kathleen A. McCormick

Virginia K. Saba

Essentials of Nursing Informatics

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Essentials of Nursing Informatics

SEVENTH EDITION

Virginia K. Saba, edd, RN, FAAN, FACMI

CEO and President SabaCare, Inc. Arlington, Virginia Distinguished Scholar, Emeritus Georgetown University Washington, District of Columbia Professor, Adjunct Uniformed Services University Bethesda, Maryland

Kathleen A. McCormick, Phd, RN, FAAN, FACMI, FHIMSS

Principal/Owner SciMind, LLC North Potomac, Maryland



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CONTRIBUTORS

Gregory L. Alexander, PhD, RN, FACMI, FAAN

Helen Young CUPHSONAA Professor Columbia University School of Nursing New York, New York Chapter 9: Human–Computer Interaction

Patricia E. Allen, EdD, RN, CNE, ANEF, FAAN

Professor Emeritus, Texas Tech University–Health Science Center School of Nursing Lubbock, Texas Chapter 46: Initiation and Management of Accessible, Effective Online Learning

Dixie B. Baker, PhD, MS, MS, BS, FHIMSS

Senior Partner, Martin, Blanck and Associates Alexandria, Virginia Chapter 10: *Trustworthy Systems for Safe and Private Healthcare*

Suzanne Bakken, PhD, RN, FACMI, FIAHSI, FAAN

The Alumni Professor of Nursing and Professor of Biomedical Informatics Columbia University New York, New York Chapter 17: *Foundations of Nursing Informatics*

Khadija Bakrim, EdD

Educational Technologist Texas Tech University Health Science Center School of Nursing Lubbock, Texas Chapter 46: Initiation and Management of Accessible, Effective Online Learning

Cristina Robles Bahm, PhD, MSIS

Assistant Professor Program Coordinator Chair Computer Science La Roche University Pittsburgh, Pennsylvania Chapter 6: Data and Data Processing

Melissa Barthold,[†] DNP, MSN, RN-BC, CPHIMSS, FHIMSS

Principal Nursing Informatics Consulting Cape Coral, Florida Chapter 24: *Mastering Skills that Support Nursing*

Amy J. Barton, PhD, RN, FAAN, ANEF

Professor Daniel & Janet Mordecai Rural Health Nursing Endowed Chair College of Nursing University of Colorado Anschutz Medical Campus Aurora, Colorado Chapter 21: Informatics Applications to Support Rural and Remote Health

Margaret S. Beaubien, MS, MSN, RN, CPHIMS

Captain, NC, USN (Retired) Napa, California Chapter 30: Federal Healthcare Sector Nursing Informatics

Carol J. Bickford, PhD, RN-BC, CPHIMS, FAMIA, FHIMSS, FAAN

Senior Policy Advisor American Nurses Association Silver Spring, Maryland Section Editor—Part 1: Nursing Informatics Technologies Chapter 16: The Practice Specialty of Nursing Informatics

[†]Author deceased

Christine Boltz, MA, MS, RN-BC, CPHIMS

Captain, NC, USN (Retired)/Online Instructor Excelsior College, School of Nursing Alexandria, Virginia Chapter 30: Federal Healthcare Sector Nursing Informatics

Sally R. Britnell, PhD, RN

Lecturer Auckland University of Technology Nursing Department School of Clinical Sciences Auckland, New Zealand Chapter 20: Using Six Sigma and Lean for Measuring Quality

Juliana J. Brixey, PhD, MPH, RN

Associate Professor University of Texas Health Science Center at Houston School of Biomedical Informatics Cizik School of Nursing Houston, Texas Chapter 1: *Historical Perspectives of Nursing Informatics*

Kathleen A. Calzone, PhD, RN, AGN-BC, FAAN

Research Geneticist National Institutes of Health, National Cancer Institute, Center for Cancer Research, Genetics Branch Bethesda, Maryland Chapter 39: Nursing's Role in Genomics and Information Technology for Precision Health

Heather Carter-Templeton, PhD, RN-BC, FAAN

The University of Alabama Capstone College of Nursing Tuscaloosa, Alabama Section Editor—Part 6: *Nursing Practice Applications* Chapter 25: *Translation of Evidence into Nursing Practice*

Marcia T. Caton, PhD, RN

Professor Barbara H. Hagan School of Nursing and Health Sciences Malloy College School of Nursing Rockville Centre, New York Chapter 49: *Computer Use in Nursing Research*

Kathleen G. Charters, PhD, RN

Retired Nursing Informatics Consultant Department of Defense Sequim, Washington Chapter 3: Advanced Hardware and mHealth

Avaretta Davis, DNP, MHS, RN

Deputy Chief Nursing Informatics Officer Veterans Affairs, Veterans Health Administration Washington, District of Columbia Chapter 27: Nursing Plan of Care Framework for HIT

Patricia C. Dykes, PhD, RN, FACMI, FAAN

Program Director Research, Center for Patient Safety, Research, and Practice Brigham and Women's Hospital Associate Professor of Medicine, Harvard Medical School Chair, American Medical Informatics Association (AMIA), Board of Directors Boston, Massachusetts Chapter 15: *Healthcare Project Management*

Jane Englebright, PhD, RN, CENP, FAAN

Senior Vice President & Chief Nurse Executive HCA Healthcare Nashville, Tennessee Chapter 8: *Standardized Nursing Terminologies*

Jillanna C. Firth, RN, BSN

Roudebush VA Medical Center CIS/ARK/BCMA Coordinator Indianapolis, Indiana Chapter 31: *Monitoring Interoperability, Device Interface, and Security*

Veronica D. Feeg, PhD, RN, FAAN

Professor, Associate Dean Barbara H. Hagan School of Nursing Molloy College Rockville Centre, New York Section Editor—Part 9: *Research Applications* Chapter 49: *Computer Use in Nursing Research*

Rebecca Freeman, PhD, RN, FAAN, FNAP

University of Vermont Vice President of Health Informatics Burlington, Vermont Chapter 18: Establishing Nursing Informatics in Public Policy

Nicholas R. Hardiker, PhD, RN, FACMI

Professor of Nursing and Health Informatics and Associate Dean (Research & Enterprise) School of Human and Health Sciences University of Huddersfield Huddersfield, United Kingdom Chapter 8: *Standardized Nursing Terminologies*

Lynda R. Hardy, PhD, RN, FAAN

Director, Data Science & Discovery Associate Professor, Clinical The Ohio State University College of Nursing Columbus, Ohio Chapter 26: Improving Healthcare Quality and Patient Outcomes Through the Integration of Evidence-Based Practice and Informatics

Lois M. Hazelton, RN, Dip App Sci (Nurs), B App Sci (Ad Nurs), PhD (Entrepreneurship), FACN

Independent Consultant and Researcher Nerrina, Victoria Australia Chapter 20: Using Six Sigma and Lean for Measuring Quality

Evelyn J. S. Hovenga, PhD, RN, FACHI, FACS, FACN, FIAHSI

CEO, Professor & Director, eHealth Education PTY Ltd Director, Global eHealth Collaborative (GEHCO) East Melbourne, Victoria Australia Chapter 20: Using Six Sigma and Lean for Measuring Quality

Susan C. Hull, MSN, RN-BC, NEA, FAMIA

Chief Health Information Officer CareLoop, Inc. Boulder, Colorado Co-chair, Alliance for Nursing Informatics Chapter 17: Foundations of Nursing Informatics Chapter 36: New Models of Healthcare Delivery and Retailers Producing Big Data

Elizabeth (Liz) Johnson, MS, FAAN, LCHIME, FCHIME, CHCIO, FHIMSS, RN

Retired Chief Innovation Officer Tenet Health Dallas, Texas Chapter 22: Communication Skills in Health IT, Building Strong Teams for Successful Health IT Outcomes

R. Renee Johnson-Smith, RN, MBA

Roudebush VA Medical Center Risk Manager Indianapolis, Indiana Chapter 31: *Monitoring Interoperability, Device Interface, and Security*

Irene Joos, PhD, RN, MSIS

Professor, IST Adjunct Professor, Nursing La Roche University Pittsburgh, Pennsylvania Chapter 6: *Data and Data Processing* Virpi Jylhä, PhD, PT Senior Lecturer, Health and Human Services Informatics Department of Health and Social Management University of Eastern Finland Kuopio, Finland Chapter 42: Nursing Informatics Innovations to Improve Quality Patient Care on Many Continents

Olga S. Kagan, PhD, RN

Adjunct Professor Barbara H. Hagan School of Nursing and Health Sciences Molloy College School of Nursing Rockville Centre, New York Chapter 49: *Computer Use in Nursing Research*

Margaret A. Kennedy, PhD, MS, BScN, RN, CPHIMS-CA, PMP

Chief Nursing Informatics Officer and Managing Partner Grevity Consulting Inc Vancouver, British Columbia Canada Chapter 41: Nursing Data Science and Quality Clinical Outcomes

Karlene M. Kerfoot, PhD, RN, FAAN

Chief Nursing Officer API Healthcare/Symplr Hartford, Wisconsin Chapter 23: Nurse Scheduling and Credentialing Systems

Tae Youn Kim, PhD, RN

Associate Professor University of California Davis Betty Irene Moore School of Nursing Sacramento, California Chapter 8: *Standardized Nursing Terminologies*

Ulla-Mari Kinnunen, PhD, RN

Adjunct Professor Senior Lecturer, Health and Human Services Informatics Department of Health and Social Management University of Eastern Finland Kuopio, Finland Chapter 42: Nursing Informatics Innovations to Improve Quality Patient Care on Many Continents

Eija Kivekäs, PhD, RN

PostDoc Researcher, Health and Human Services Informatics Department of Health and Social Management University of Eastern Finland Kuopio, Finland Chapter 42: Nursing Informatics Innovations to Improve Quality Patient Care on Many Continents

Eileen Koski, MPhil, FAMIA

Program Director, Health Data & Insights, Center for Computational Health IBM T. J. Watson Research Center Yorktown Heights, New York Chapter 37: *Artificial Intelligence in Healthcare*

Darlene Lacy, PhD, RNC, CNE

Associate Professor Texas Tech University Health Sciences Center School of Nursing Lubbock, Texas Chapter 46: Initiation and Management of Accessible, Effective Online Teaching

Mary Ann Lavin, DSc, RN, ANP-BC (Retired), FNI, FAAN

Multidimensional Search and Design Consultant Founder and President, TIIKO, LLC Associate Professor Emerita Saint Louis University Trudy Busch Valentine School of Nursing Saint Louis, Missouri Chapter 28: Structuring Advanced Practice Knowledge: Curricular, Practice, and Internet Resource Use

Chanmi Lee, BSN, RN, FNP-C

Family Nurse Practitioner Stride Community Health Center Aurora, Colorado Chapter 47: Social Media Tools in the Connected Age

June Levy, MLS

Vice President CINAHL Information Systems Glendale, California Chapter 50: Information Literacy and Computerized Information Resources

Yu-Chuan (Jack) Li, MD, PhD, FACMI, FACHI, FIAHSI

Distinguished Professor and Dean, Graduate Institute of Biomedical Informatics College of Medical Science and Technology Taipei Medical University Taipei, Taiwan Chapter 35: Consumer Patient Engagement and Connectivity in Patients with Chronic Disease in the Community and at Home

Pia Liljamo, PhD, RN

Development Manager Oulu University Hospital Administrative Centre Oulu, Finland Chapter 42: Nursing Informatics Innovations to Improve Quality Patient Care on Many Continents **Michael E. Ludwig, MSN, RN-BC, CPHIMS** U.S. Army Chapter 30: *Federal Healthcare Sector Nursing Informatics*

E. LaVerne Manos, DNP, RN-BC, FAMIA

Program Director Interprofessional Master of Science in Health Informatics & Post-Master's Certificate in Health Informatics Director, Informatics Director, Center for Health Informatics Clinical Associate Professor Kansas University Center for Health Informatics Kansas University School of Nursing Kansas City, Kansas Chapter 48: A Paradigm Shift in Simulation: Experiential Learning in Virtual Worlds and Future Use of Virtual Reality, Robotics, and Drones

Karen M. Marhefka, DHA, MHA, RHIA

Principal, Impacts Advisors Naperville, Illinois Chapter 22: Communication Skills in Health IT, Building Strong Teams for Successful Health IT Outcomes

Heimar F. Marin, RN, MS, PhD, FACMI

Alumni Professor, Nursing and Health Informatics Federal University of São Paulo Fellow, American College of Medical Informatics Editor-in-Chief, *International Journal of Medical Informatics* São Paulo, São Paulo Brazil Chapter 43: *Global eHealth and Informatics*

Sarah Mattice, MS, RN Adjunct Instructor University of Colorado College of Nursing Aurora, Colorado Chapter 47: Social Media Tools in the Connected Age

Kathleen A. McCormick, PhD, RN, FAAN, FACMI, FHIMSS

Principal/Owner SciMind, LLC North Potomac, Maryland Book Editor and Section Editor—Part 7: Advanced Applications for the Fourth Nursing IT Revolution Chapter 39: Nursing's Role in Genomics and Information Technology for Precision Health

Mary L. McHugh

Retired Dean of Nursing Los Angeles, California Chapter 2: Computer Systems Basics—Hardware Chapter 4: Computer Systems Basics—Software

Bernadette Mazurek Melnyk, PhD, APRN-CNP, FAANP, FNAP, FAAN

Vice President for Health Promotion University Chief Wellness Officer Dean and Professor, College of Nursing Professor of Pediatrics & Psychiatry, College of Medicine Executive Director, The Helene Fuld Health Trust National Institute for The Ohio State University Columbus, Ohio Editor, Worldviews on Evidence-Based Nursing Chapter 26: Improving Healthcare Quality and Patient Outcomes Through the Integration of Evidence-Based Practice and Informatics

Mary Etta Mills, ScD, RN, NEA, BC, FAAN

Professor Organizational Systems and Adult Health University of Maryland School of Nursing Baltimore, Maryland Chapter 44: Nursing Curriculum Reform and Healthcare Information Technology

Nellie Modaress, MS

Assistant to Online Learning Liaison to School of Nursing University of Kansas Center for Health Informatics Kansas City, Kansas Chapter 48: A Paradigm Shift in Simulation: Experiential Learning in Virtual Worlds and Future Use of Virtual Reality, Robotics, and Drones

Karen A. Monsen, PhD, RN, FAMIA, FAAN

Professor and Chair, Population Health and Systems Cooperative University of Minnesota School of Nursing Minneapolis, Minnesota Chapter 32: Population Health Informatics

Jean D. Moody-Williams, RN, MPP

Principal, Transitions, Trust and Triumph: Quality Improvement and Patient Engagement Fulton, Maryland Chapter 19: *Quality Measurement and the Importance* of Nursing Informatics

Toria Shaw Morawski, MSW

Sr. Manager, Professional Development Health Information Management Society System (HIMSS) Chicago, Illinois Chapter 45: *The Evolution of the TIGER Initiative*

Judy Murphy, RN, FACMI, LFHIMSS, FAAN

Chief Nursing Officer IBM Global Healthcare Minneapolis, Minnesota Chapter 37: Artificial Intelligence in Healthcare

Lynn M. Nagle, PhD, RN, FAAN

Director, Digital Health and Virtual Learning Adjunct Professor Faculty of Nursing University of New Brunswick Adjunct Professor University of Toronto Western University Editor-in-Chief, *Canadian Journal of Nursing Leadership* President Nagle & Associates Inc. Health Informatics Consulting New Brunswick/Toronto, Canada Chapter 41: *Nursing Data Science and Quality Clinical Outcomes*

Eun-Shim Nahm, PhD, RN, FAAN

Professor Organizational Systems and Adult Health University of Maryland School of Nursing Baltimore, Maryland Chapter 44: Nursing Curriculum Reform and Healthcare Information Technology

Naoki Nakashima, MD, PhD

Professor/Director, Medical Information Center Kyushu University Hospital, Japan Fukuoka City, Japan Chapter 35: Consumer Patient Engagement and Connectivity in Patient with Chronic Disease in the Community and at Home

Lynn A. (Slepski) Nash, PhD, RN, PHCNS-BC, FAAN

Captain (Retired), U.S. Public Health Service Gaithersburg, Maryland Chapter 33: Informatics Solutions for Emergency Planning and Response

Ramona Nelson, PhD, RN, BC, FAAN

Professor Emerita Slippery Rock University President Ramona Nelson Consulting Pittsburgh, Pennsylvania Chapter 6: Data and Data Processing

Susan K. Newbold, PhD, RN-BC, FHIMSS, FAMIA, FAAN

Owner Nursing Informatics Boot Camp Franklin, Tennessee Chapter 12: System Design Life Cycle: A Framework

Chris E. Nichols, MHA, RN

LSSBB Program Manager Enterprise Intelligence & Data Solutions PMO Defense Healthcare Management Systems PEO Falls Church, Virginia Chapter 30: Federal Healthcare Sector Nursing Informatics

Hyeoun-Ae Park, PhD, RN, FACMI, FAAN, FIAHSI

Professor Seoul National University School of Nursing and Medical Informatics Interdisciplinary Program Seoul, Republic of Korea Chapter 35: Consumer Patient Engagement and Connectivity in Patients with Chronic Disease in the Community and at Home Chapter 43: Global eHealth and Informatics

Ellen Pollack, MSN, RN-BC

Chief Nursing Informatics Officer UCLA Health Los Angeles, California Chapter 29: *Beyond EMR Implementation: Optimize and Enhance*

Susy Postal, DNP, RN-BC

Chief Health Informatics Officer Indian Health Service Rockville, Maryland Chapter 30: Federal Healthcare Sector Nursing Informatics

Diane S. Pravikoff, RN, PhD, FAAN

Vice President, Research (Retired) CINAHL Information Systems Glendale, California Chapter 50: Information Literacy and Computerized Information Resources

Paula M. Procter, RN, CertED (FE), MSc, SFHEA, FBCS, CITP, FIMIANI, IAHSI

Professor of Nursing Informatics Department of Nursing and Midwifery Sheffield Hallam University Sheffield, United Kingdom Chapter 11: Social Determinants of Health, Electronic Health Records, and Health Outcomes

Stephanie J. Raps, MSN, RN-BC

Doctoral Candidate Daniel K. Inouye Graduate School of Nursing Uniformed Services University of the Health Sciences Major, U.S. Air Force Bethesda, Maryland Chapter 30: *Federal Healthcare Sector Nursing Informatics*

Theresa A. Rienzo, BSN, RN, MS, MLIS, AHIP

Associate Librarian Health Sciences James E. Tobin Library Molloy College Rockville Centre, New York Chapter 49: *Computer Use in Nursing Research*

Teresa A. Rincon, RN, PhD, CCRN-K, FCCM

Director of Clinical Ops & Innovation, Virtual Med UMass Memorial Healthcare Assistant Professor, Graduate School of Nursing University of Massachusetts Medical School Worcester, Massachusetts Chapter 38: *Telehealth: Healthcare Evolution in the Technology Age*

Sarah Collins Rossetti, RN, PhD, FACMI, FAMIA

Assistant Professor of Biomedical Informatics and Nursing Columbia University Medical Center New York, New York Chapter 17: Foundations of Nursing Informatics

Virginia K. Saba, EdD, RN, FACMI, FAAN, LL

CEO & President Sabacare.com Arlington, Virginia Distinguished Scholar, Adjunct Georgetown University Washington, District of Columbia Professor, Adjunct Uniformed Services University Bethesda, Maryland Book Editor and Section Editor—Part 1: Nursing Informatics Technologies Part 4: Informatics Theory Standards Chapter 1: Historical Perspectives of Nursing Informatics Appendix: Clinical Care Classification (CCC) System: Overview, Applications, and Analyses

Kaija Saranto, PhD, RN, FACMI, FAAN, FIAHSI

Professor, Health and Human Services Informatics Department of Health and Social Management University of Eastern Finland Kuopio, Finland Chapter 42: Nursing Informatics Innovations to Improve Quality Patient Care on Many Continents

Patricia P. Sengstack, DNP, RN-BC, FAAN

Associate Professor, Vanderbilt University School of Nursing Nursing Informatics Executive, Vanderbilt University Medical Center Nashville, Tennessee Chapter 34: *Health Information Technology: Striving to Improve Patient Safety*

Joyce Sensmeier, MS, RN-BC, FHIMSS, FAAN

Senior Advisor, Informatics Health Information Management Society System (HIMSS) Chicago, Illinois Section Editor—Part 2: System Standards Chapter 7: Health Data Standards: Development, Harmonization, and Interoperability

Theresa (Tess) Settergren, MHA, MA, RN-BC

Director, Nursing Informatics (Retired) University of Minnesota Minneapolis, Minnesota Chapter 13: System and Functional Testing

Roy L. Simpson, DNP, RN, DPNAP, FAAN, FACMI

Assistant Dean, Technology Management and Clinical Professor Doctoral Program: Doctorate Nursing Practice Nell Hodgson Woodruff School of Nursing Emory University Atlanta, Georgia Chapter 40: *Big Data Analysis of Electronic Health Record (EHR) Data*

Diane J. Skiba, PhD, FACMI

Professor Emeritus University of Colorado Aurora, Colorado Media Editor Chapter 47: Social Media Tools in the Connected Age

Carolyn Sipes, PhD, CNS, APRN, PMP, RN-BC, NEA-BC, FAAN

Professor, Core Faculty, PhD Program Walden University Minneapolis, Minnesota Chapter 16: *The Practice Specialty of Nursing Informatics*

Kathleen Smith, MScEd, RN-BC, FHIMSS

Managing Partner Informatics Consulting and Continuing Education, LLC Weeki Wachee, Florida Section Editor—Part 5: Policies and Quality Measurement in Health Care Chapter 23: Nurse Scheduling and Credentialing Systems

Mark D. Sugrue, RN-BC, MSN, FHIMSS

Managing Director, Clinical Delivery & Informatics Solutions Commonwealth Medicine University of Massachusetts Medical School Member, HIMSS North America Board of Directors (2019–2020) Chair, HIMSS North America Board of Directors (6/2020–2021) Shrewsbury, Massachusetts Chapter 38: *Telehealth: Healthcare Evolution in the Technology Age*

Gerald N. Taylor, MD, MPH

Flight Surgeon, Diplomate American Board of Preventive Medicine Captain, USPHS Coast Guard Chief Medical Informatics Officer Washington, District of Columbia Chapter 30: Federal Healthcare Sector Nursing Informatics

Denise D. Tyler, DNP, MSN/MBA, RN-BC

Clinical Specialist Visalia, California Section Editor—Part 3: System Life Cycle Chapter 13: System and Functional Testing Chapter 14: System Life Cycle Tools

Barbara Van de Castle, DNP, APRN-CNS, OCN, RN-BC

Assistant Professor University of Maryland School of Nursing Baltimore, Maryland Nurse Educator Sidney Kimmel Comprehensive Cancer Center Johns Hopkins University Baltimore, Maryland Chapter 15: *Healthcare Project Management* Allison Viola, MBA, RHIA Director, Guidehouse Washington, District of Columbia Chapter 18: *Establishing Nursing Informatics*

Elizabeth (Betsy) Weiner, PhD, RN-BC, FACMI, FAAN

Senior Associate Dean for Informatics Centennial Independence Foundation Professor of Nursing Vanderbilt University School of Nursing Nashville, Tennessee Chapter 33: Informatics Solutions for Emergency Planning and Response

Bonnie L. Westra, PhD, RN, FAAN, FACMI

Associate Professor Emerita University of Minnesota School of Nursing Minneapolis, Minnesota Chapter 1: *Historical Perspectives of Nursing*

Peggy A. White, RN, BA, MN

Consultant, Canadian Nurses Association— Canadian Health Outcomes for Better Information and Care Initiative Co-Lead, National Nursing Data Standards Initiative Thornbury, Ontario Canada Chapter 41: Nursing Data Science and Quality Clinical Outcomes

David J. Whitten, MSC

Medical Informatics Central Regional Hospital Department of Health and Human Services (DHHS) Butner, North Carolina Chapter 3: *Advanced Hardware and mHealth* Chapter 5: *Open Source and Free Software*

Luann Whittenburg, PhD, RN-BC, FNP-BC, CPHIMS, FHIMSS, FAAN

Consultant, Health Informatics Fairfax, Virginia Chapter 27: Nursing Plan of Care Framework for HIT Appendix: Clinical Care Classification (CCC) System: Overview, Applications, and Analyses

Marisa L. Wilson, DNSc, MHSc, RN-BC, CPHIMS, FAMIA, FAAN

Associate Professor Interim Department Chair: Family, Community and Health Systems Health Systems Leadership Pathway Director The University of Alabama at Birmingham School of Nursing Birmingham, Alabama Section Editor—Part 1: Nursing Informatics Technologies Chapter 11: Social Determinants of Health, Electronic Health Records, and Health Outcomes Chapter 44: Nursing Curriculum Reform and Healthcare Information Technology

Hu Yuandong, MD

Deputy Chief Physician Institute of Chronic Disease Guizhou Provincial Center for Disease Control Guizhou, China Chapter 35: Consumer Patient Engagement and Connectivity in Patients with Chronic Disease in the Community and at Home In the years since the previous edition of *Essentials in Nursing Informatics* was published, U.S. hospitals have achieved nearly universal adoption of electronic health record (EHR) systems. Physician offices are only slightly behind in joining the digital ranks, and health professionals across the nation now utilize EHR systems in daily practice. The "HITECH Act" has forever changed health informatics, and we now face new challenges in improving usability, interoperability, and learning capability of these systems. With the rise of artificial intelligence and a need to reduce documentation burden required by current EHR systems, we see significant opportunity and responsibility for healthcare providers to address these challenges. Nurse informaticists are at the center of this transformational opportunity.

Historically, care teams communicated primarily through written notes in the patient chart. Paper represented a technical barrier, as the best patient care is dependent on data availability over time, across locations, and among healthcare team members—including the patient. Access to the most accurate and complete information remains vital, and nursing informaticists are leading much of the work being done to improve the speed, accuracy, and utility of clinical information.

We have made progress in gaining nearly instant access to patient data and evidence-based decision support that enables nurses, physicians, and other clinicians to make better decisions about patient care. These technologies, however, require continued optimization of the technology, the interoperability, and the workflow to drive improvement in user experience, reduce documentation burden, and improve patient outcomes.

The accelerating demands for gathering and using data to improve patient care and clinical operations have increased awareness of informatics as a core skill, intensifying the need for clinicians to better understand these increasingly ubiquitous technologies. This edition incorporates updated teaching aids to help educators develop more sophisticated users of technology, who are equipped to improve processes and workflows that result in safer, more effective, and efficient patient care.

As the specialty that integrates nursing science, computer science, and information science to manage and communicate data, information, and knowledge—and ultimately, build wisdom—into nursing practice, nursing informatics is uniquely positioned to help lead the optimization journey that will simplify data capture, promote sharing of data in a mobile environment, and create highperforming, patient-centric clinical information systems.

The vision for a better future of healthcare is tightly associated with the future of health information technology, and data are the fuel for this journey. Thus, nurse informaticists are critical healthcare leaders for the 21st century, experts in the right place at the right time, bringing the clinical, technical, and leadership skills together to create effective partnerships among their numerous constituencies—leadership teams, clinicians, data scientists, information technologists, and more. Their role is central in advancing value and science-driven healthcare, and so their work in moving healthcare informatics from data management to decision support is essential.

In the 15 years since the call for EHRs was made in the 2004 Presidential State of the Union message, we have witnessed rapid evolution of health information technology and its use in healthcare systems. The next 15 years will bring the increasing convergence of data from myriad sources outside of the formal healthcare setting into the context of clinical care. We will move up the analytic hierarchy from descriptive to diagnostic, predictive, and ultimately prescriptive and autonomous systems. Thus, the future of this field promises both challenge and opportunity for prepared participants.

Just as the field has evolved, so has nursing informatics. Its practitioners have already provided tremendous energy, insight, and leadership in helping to establish the necessary infrastructure and in driving gains in healthcare technology competency, information literacy, and better healthcare outcomes. Now more than ever, we believe nursing informatics holds great promise to enhance the quality, continuity, value, and experience of healthcare.

Jonathan B. Perlin, MD, PhD, MSHA, FACP, FACMI President, Clinical Services Group and Chief Medical Officer

HCA Healthcare

Jane D. Englebright, PhD, RN, CENP, FAAN Senior Vice President and Chief Nurse Executive HCA Healthcare